

ARMPFIELD CIVIC CENTER NEWSLETTER

February/March 2020 edition

Introducing Rec Desk and Open Path Security - January 2020

Two new systems are currently being introduced to our members. Both of these systems are innovative and cloud based, allowing us new ways to serve our members. More importantly, both of these systems will allow us easy ways to communicate with all of our members in a more effective manner.

In spring 2019 we found out that our membership management and access control program, Facility Commander, would need to be upgraded at a cost of over \$17,000.00 for the year 2020. This upgrade would not provide any additional services that would make managing our members any easier. This information prompted us to do an extensive look into other systems that would provide us the opportunity to take payments, registrations, and reservations on-line.

After researching what options were available to us, the decision was made to go with two new systems, one for member management and communication, and one for controlling access to the facility for the safety of our members.

RecDesk, a premier member management system, was selected to provide updated service for our members. Here are a few ways that Rec Desk will help us provide better customer service. All members, and non-members, will be able to create an account through RecDesk. This will allow you to pay your membership dues, update your auto-pay settings, register for youth sports, sign up for classes, and request a reservation. The addition of RecDesk will allow you to control your membership on your own time. RecDesk will be introduced in early March 2020. Spring soccer registrations will be the pilot program for this system.

Open Path, an app/cloud-based facility access control program, allows us to provide the necessary security essential to operating the center. Open Path allows us access to extensive reporting and remote control of the access points. Another bonus was that this system upgrade was free for most of our members, since it works with an Apple or Android app. Members who do not have an Apple or Android phone will be able to purchase a new fob or card for a minimal cost to access the system.

The cost of implementing Rec Desk and Open Path was about \$9,000.00. Since both systems offer better customer service than our previous system, this was a win/win.

A Place to Play Pilot Mountain

On April 7, 2019, the committee for "A Place to Play, Pilot Mountain", kicked off their campaign to raise \$150,000.00 to fund a new playground for the Armfield Civic Center Park. Our old playground had served the community well for 25 years, but it had reached the end of its life. The committee has had several fundraising events over the course of the past year, and

as of December 2019 we have raised over \$113,000, which was enough to order the new equipment. We are still raising money for all of the “extras” required (fence, benches, donation recognition board, etc.), but we will have a new playground for Spring 2020. Special thanks to our committee members for your work on the project and to the Pilot Mountain Community for embracing and supporting our project.

The Playground area closed on January 30th to prepare the area for the new equipment. We anticipate opening the new playground in April 2020, just in time for spring weather!

Semi-Annual BBQ Day:

On Friday, March 13, 2020, ACC will have its spring BBQ lunch delivery day! This event happens twice a year, in March and October. Here's how it works: Robert Joyce smokes pork shoulder all night the day of the event. The BBQ is then hand chopped and paired with a delicious sauce. BBQ plates, which contain ½ lb. of BBQ, regular ColeSlaw, Baked Beans, a roll, and a brownie are packaged and delivered directly to your business for lunch. Your lunches arrive at your requested time, piping hot! BBQ can also be requested for pick up. We usually sell 700+ plates in the spring so plates need to be reserved by Thursday March 12th for pick up. The cost is \$9.00 per plate or \$20.00 per quart of BBQ

*To place an order for delivery call 336-368-2012 x205; text or call 336-429-8209, or email leah.tunstall@armfieldcenter.com

*To reserve plates for pick up, call 336-386-2012 x208, or email geneva.cheek@armfieldcenter.com

Spa Update

Many members have been asking, “What’s wrong with the spa?”. Here's the answer. The spa has several structural leaks. Last spring we determined that we had a leak somewhere in the pool area. We were able to pinpoint that the leak was in the spa. A leak detection company was called and it was determined that the spa had 2-3 leaks in the structure. The company we were using was unable to repair the leaks because the project was too big for them. Several other companies were recommended to fix the spa. We have reached out to all of these companies and none of them would even agree to look at the spa. They all stated they were too busy working on bids and other projects. We were told by a few companies to reach back out to them in the spring. This is our plan. So this spring we will be reaching out to see if we can at least get someone to give us a quote to fix the spa. Unfortunately, this leaves us at a standstill with the spa for the foreseeable future. Rest assured that it is our intention to have the spa repaired.

Upcoming events:

Youth Soccer registration - March 2020 - Skills and drills day will be March 21st.

April/May - Registration for group Swim lessons, Summer Swim Team, Summer Camp

We are currently hiring summer camp counselors and an Aquatics/Pool Manager. Apply in person at ACC.